



# Traffic Incident Management:

A Multidisciplinary Team Approach

2015 AHIMTA Symposium

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- Colorado State Patrol since 1998
- TIM Team in Practice:
  - CO TIM Committee Member
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# Captain Greg Gilbert

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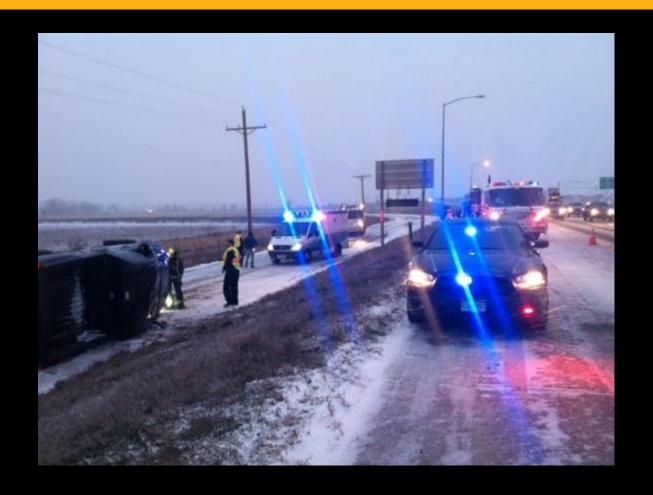
# Captain Rob Marone

- Colorado State Patrol since 1997
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  - TIM Training program learning module development
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# Learning Objectives

- Understand benefits of highly functioning, multidisciplinary TIM teams
- Understand benefits of multidisciplinary presenters and audience members in training together
- Learn to apply Leader's Intent to TIM
- Learn tools for building multidisciplinary TIM teams with your partner agencies



TIM in Northern Colorado in 2012



**TIM in Northern Colorado Today** 

# Background

- I-25 Traffic Incident Management Plan (TIMP) originally developed in 1996
- Agencies responding to traffic incidents agree that "Quick Clearance" is a Goal
- Each agency has a core mission of primary importance

#### Desired End State

Highly functional, multi-disciplinary team

- Safety for Responders and Public
- Quick Clearance of Incidents
  - Minimize exposure
  - Restore flow of traffic and commerce
- Collaboration at Mission Nexus
- Predictable outcomes

#### Status 2012

- Disciplines work independently to execute individual missions and clear incidents
- Unified Command reserved for extreme situations
- Multi-disciplinary training reserved for planned events



March 2013



March 2013

#### March 23, 2013

- 40 individual crashes, 54 Tows
- 3 mile scene
- 6 Engines, 1 Rescue, 5 Ambulances
- 54 Fire personnel
- 11 patients transported
- HazMat
- Semi-truck fire
- I-25 Closed for approximately 8 hours

### What Happened at the Scene

- Scene successfully resolved, eventually
- Off-duty personnel from many agencies participated in mitigating the incident
- Strong support from local community
  - RV America hosted stranded motorists
  - Red Cross supported incident

# What Didn't Happen at the Scene

- Unified Command not established
- MAC channel not used
- Efficient information or resource sharing
- Emergency Operations Center not opened

# Leadership in Action

- Captain Gilbert and Captain Marone requested a multi-disciplinary After Action Review from the newly formed I-25 Standing Program Management Team (SPMT)
- AAR findings resulted in development of I-25 TIMP Training

#### Status 2015

- Expanded practice of multi-disciplinary team approach to highway incident mitigation
- Working and training together
- Multi-disciplinary After Action Reviews
- Active SPMT with prioritized list of objectives for improving corridor outcomes
- 125 First Responders trained to date

# video still being edited...

October 2015

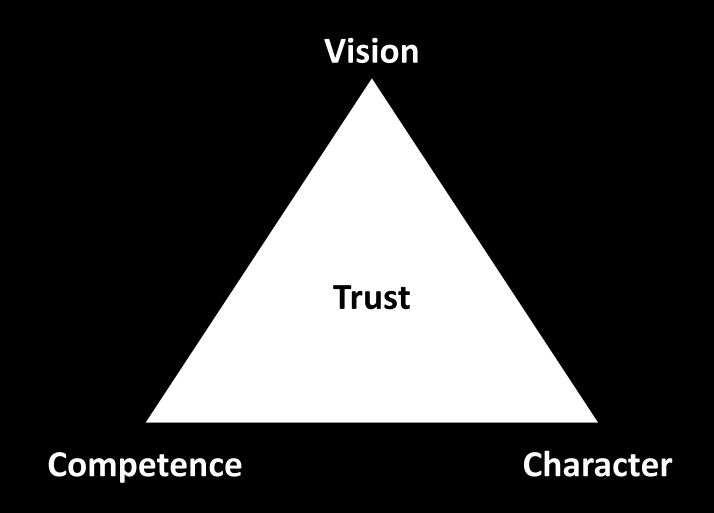
#### What's Next

- Expansion and reinforcement of practice beyond Northern Colorado
- Continued development of highly functional multidisciplinary TIM Team concept on I-25 North
- Achieve all agencies operating as one team in spirit and practice
- TIM Training Facility

# Creating Highly Functional Multi-disciplinary Teams

- Listen, Learn, Lead
- Provide realistic interface between participants and trainers
- Train for everyday with everyone
- Establish culture of Leader's Intent

# Listen, Learn, Lead



## IMT and Line Must Relate



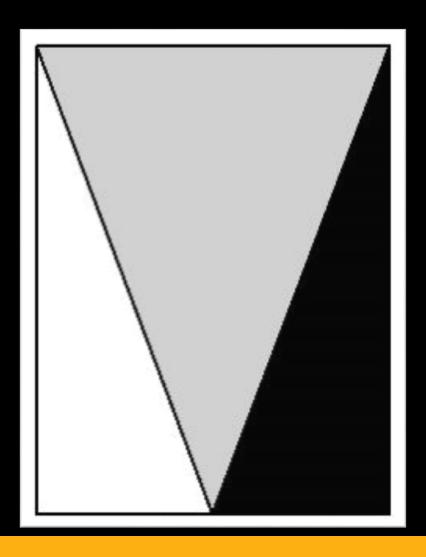


Train together for everyday situations



Train on techniques to put into practice immediately

# Leader's Intent



## Final Thoughts

Everything that is good with your team is good because of relationships. Everything that is bad with your team is bad because of relationships.

#### Thank You

Special thanks to Larry Haas with CDOT for supporting this presentation and Traffic Incident Management in Northern Colorado.



#### Questions

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