THE GOOD, THE BAD, THE GREAT

IMT & EOC Coordination on the September 2013 Floods

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BOULDER EOC

- Situational Awareness
- Resource Mobilization
- Coordination & Partnerships
- Forge & Implement Dynamic Solutions
- Policy Group

 Management





WHY IT MATTERED

- 1102 People Evacuated by Air
- 558 Animals Evacuated by Air
- 707 People Evacuated by Road
- Only Four Deaths





RELATIONSHIPS, CONFLICTS & FAILURES





IMTS & EOCS: COMMONALITIES

- Results
- Mutual SA & Info Support
- Restore order in chaos.
- Uniquely trained.
- Problem solving oriented.



IMTS & EOCS: DIFFERENCES

- Command & Control versus Coordination & Support.
- Scope: incident footprint versus the whole community.
- Authorities: single line versus multiple authorities.
- 12-hour versus undefined operational periods.
 - Planning Cycle.
 - Staff Transitions.
 - Briefings.
 - Media.
- Dynamic versus static IAPs.
- Style of Management.
- Skill sets and training.



IMTS & EOCS: COMPLEMENTATION

IMTs

- Command & Control
- Primary Objective: Life Safety
- Needs Additional Resources
- Needs Additional Coordination
- Manages the Incident

EOCs

- Support & Coordinate
- Primary Objective: Unmet Needs
- Fills Resource Requests
- Coordinates with MAC or Policy Groups
- Manages the Coordination of the Event Surrounding the Incident

DELEGATION VS. DECLARATION

DELEGATION VS. DECLARATION

Delegations

- Wildfire Model.
- Well practiced in Colorado.
- Delegate authority.
 - Can specify which authorities are delegated and which are maintained.
- Local to Sheriff to State (EFF) to Federal (FMAG).

Declarations

- All-Hazards Model.
- Every special district (including fire districts) is responsible for declaring their own disaster in order to access funds.
- Everyone maintains their authority (and responsibility to pay).
 - Flood: Boulder EOC authorized resource orders because the County and State were paying.
- Local to County to State to Federal (Stafford Act, "Major Disaster" w/potential IA and PA)

DELEGATION VS. DECLARATION

Delegations

- Funding: Upfront cost-share agreement, usually costing the local jurisdiction nothing or very little.
- Under EFF or FMAG, the State of Feds can hire contractors (such as volunteer firefighters) to prevent the emergency from escalating.

Declarations

- Funding: 75% reimbursement of <u>eligible</u> expenses come weeks, months or years later.
 - Payment of staff is equal to that paid prior to the disaster.
 - Response: \$3.2m, Reimbursable: \$1.6m.
- Utilizes an Emergency Operations Plan (EOP) and annexes.
 - Must be followed to be eligible for reimbursement.

FLOOD EXPERIENCE: COMMAND VS. SUPPORT

Jurisdictions maintained authority

FPDs became branches or divisions

Mission clarity





SOLUTIONS: COMMAND VS. SUPPORT



Delegation:

- Mission definition
- Pre-script
- Education for allhazards
- Conflict resolution process
- ► EOP + Annexes

► Transition:

- Roles and responsibilities
- Unique capabilities
- Relationship and communication

FLOOD EXPERIENCE: AUTHORITY TO ORDER

- All-Hazards Declaration: authority and payment
- County and State Cost Share
- IMT subject to agreement Preorder
- Interagency Dispatch





SOLUTIONS: AUTHORITY TO ORDER





- Nuances in transition meeting
- Resource Mobilization Standards
 - Developing statewide curriculum
- More informed all-hazards IMT response
- Ductile: able to undergo change of form without breaking.

FLOOD EXPERIENCE: ALL-HAZARDS COMPLEXITY

- Footprint shower units, catering, office trailers.
- Hundreds of special districts: water districts, ditch companies, school districts, 22 fire protection districts, multiple cities and townships.
- Financial impacts





SOLUTIONS: ALL-HAZARDS COMPLEXITY







- Scoping: duration and pre-order
- Understanding the geo-political environment
 - IMT status and mobilization board in WebEOC
- Developed Field 213RR for pre-IMT deployment
- Creative collaboration Fuel pump security

FLOOD EXPERIENCE: THE GREAT



- Got the job done!
- Sheriff's confidence and trust in our IMT3.
- Learned the all-hazards environment.
- Honest desire to improve teams statewide based on learning from this all-hazards incident.

"Peace cannot be kept by force. It can only be achieved by understanding."

-Albert Einstein

QUESTIONS?



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